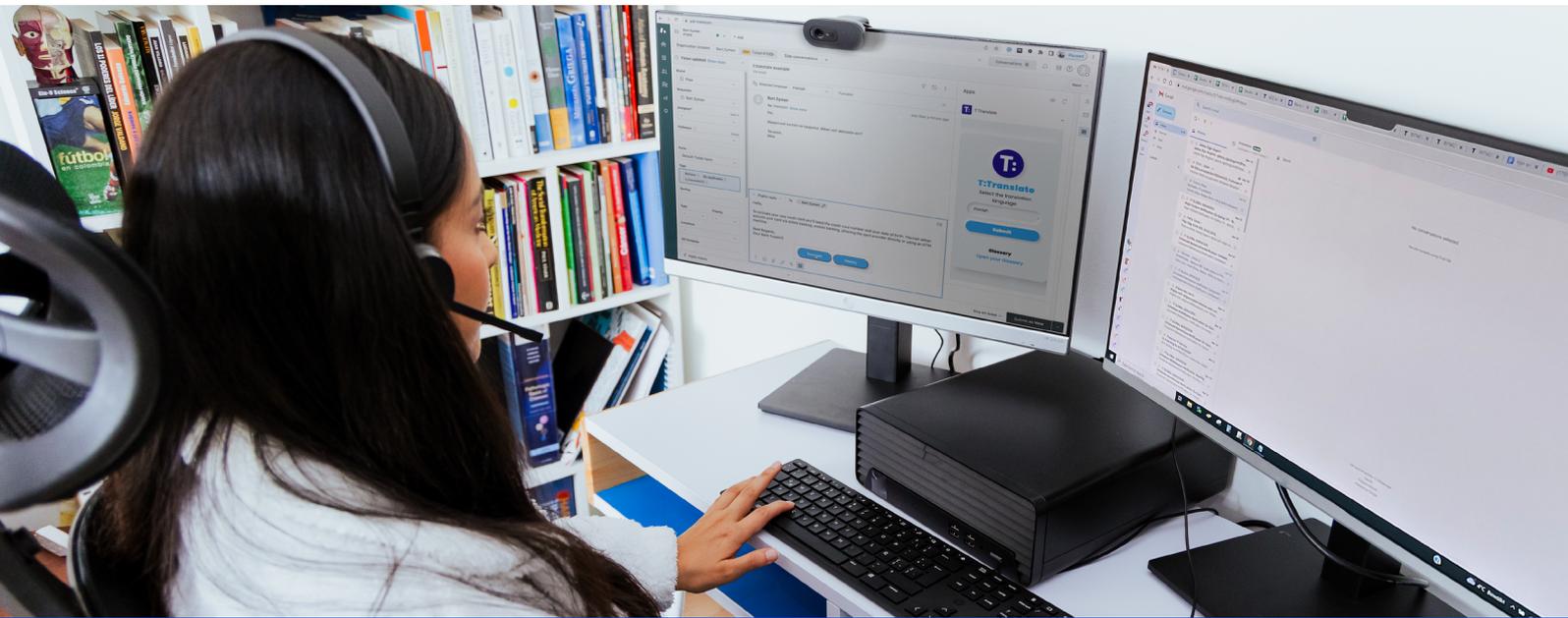# Transcom Automated Translation

Running a successful business creates many challenges. Whether you're looking to increase FTEs, decrease FTEs, increase CSAT or expand globally without impacting your CSAT there are things you have to consider. One thing that can help with those challenges is Transcom's Automated Translation. It is an AI powered real-time translation solution that seamlessly integrates with any platform you use to allow you to quickly and accurately translate voice or text without the need to know a foreign language.

This tool allows one agent to quickly, easily and accurately handle multiple languages without reducing CSAT or agent satisfaction. This means you can decrease costs, expand with ease or handle peak volumes as easy as ABC.
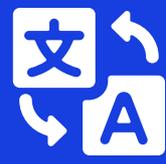
50%
cost
reduction

0%
CSAT
deviation

100%
agent
satisfaction

97%
translation
accuracy

Transcom