

Transcom in Hungary

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Serving our clients across Western Europe

Transcom Hungary was established in 2005 to support major telecommunications clients in Central and Eastern Europe and to act as a multi-lingual near shore destination for Transcom's clients in Western Europe. Today our 450 seat contact center in Budapest supports a wide range of multinational clients in 19 languages.

Since June 2007, Transcom Hungary, in partnership with Computer Science Corporation (CSC), has provided a comprehensive visa information and application management service to the UK Border Agency. The service encompasses 56 countries across Europe, the Middle East and Africa in nine languages.

From Hungary, Transcom serves clients across Europe, Middle East and Africa.



“ I am most impressed by the professionalism of the team. The support given by team leaders is first class. From a customer point of view, the call centre is providing an excellent and reliable service. Comments from applicants show they are very satisfied with the information they get and the way their queries are handled.

Nikica Pecnik, Regional Operations Manager, Europe,
Computer Sciences Corporation (CSC)

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Hungary has been pre-eminent as a near shore location within central Europe since the start of the 21st century. Its diverse language skills, plus its advanced IT and communications infrastructure, means it can offer a robust service to Western European clients at, on average, a 30% cost differential.