

Independent review of Transcom's Italian operations has been concluded

Press release

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As disclosed on November 23, 2016, Transcom has been conducting an independent review of its Italian operations to confirm that the company is not connected to any irregularities in relation to the currently ongoing investigation of Roberto Boggio by an Italian prosecutor. The internal review, conducted by an external forensic auditing firm, has now been concluded and has not revealed any indications of irregularities on Transcom's part in relation to this matter.

Mr Boggio remains suspended from his duties as General Manager of Transcom's Continental Europe region.

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About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 52 contact centers across 21 countries, delivering services in 33 languages to international brands in various industry verticals. Transcom WorldWide AB's share is listed on the Nasdaq Stockholm Exchange under the ticker symbol TWW.