



At Home Professional System Requirements

Operating System:

- Operating Systems **must** be 64-bit.
 - Note that some machines may have a 64-bit CPU, but will be installed with a 32-bit Operating System. The Operating System itself must also be 64-bit.
- Windows 7 Professional, Home Premium, Enterprise, or Ultimate.
- Windows 8 or 8.1 Core, Professional, Enterprise.
- Windows 10 Professional, Enterprise, Education.
- OS X is not currently supported.
- Linux is not currently supported.

Minimum Machine Requirements:

- Minimum CPU Clock Speed – 1.5 GHz (1500mhz)
 - Certain Intel processors are incompatible:
 - Celeron
 - Pentium D
 - Certain AMD processors are incompatible:
 - Athlon X2
 - Sempron
 - Mobile Processors (denoted as M) are incompatible.
- Minimum Memory – 4 GB RAM
- Storage – Hard drive must have at least 10 GB of free space
- Ports – Minimum 1 USB 2.0 port
- Processor – 2 Cores or higher

Other requirements:

- Desktop/Laptop computer (No netbooks, tablets)
- A subscription to a hardwired DSL or Cable high speed internet service (no WiFi, WiMax, Satellite or wireless connections)
- **Internet speeds** – minimum download speed 5 Mbps – upload speed 1 Mbps
- Wired USB headset

Antivirus:

Antivirus must be installed on your PC and virus definitions must be up to date. We recommend the following Antivirus software:

- McAfee
- Avast!
- Microsoft Security Essentials (Known as Windows Defender on Windows 8 and Windows 10)
- Symantec EndPoint Protection

NOTE: We do not support Operating Systems that are already running within a virtual pc environment, for example running VMware solutions (cannot be installed), Virtual PC, Windows Virtual PC, Virtual Box.